

Audited Evaluation Report

Modcomp – OnBase

This Evaluation Report has gone through a two-stage verification process. In addition to our own editing and checking, [Hitachi Consulting](#) has carried out independent auditing of all the vendor material. Hitachi Consulting is an ISO 9001 accredited business and technology consultancy, specialising in the public sector, financial services and high-technology sectors. Contact mberman@hitachiconsulting.com.

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Company and Products Overview

Introduction

Founded in 1970, Modcomp specialises in delivering document and content management solutions based on Microsoft SharePoint and OnBase. It is a Microsoft Certified Gold Partner and OnBase Authorised Solution Provider.

For over 30 years, Modcomp has been providing IT services in a range of markets, including manufacturing, government, financial services, travel, business services and communications.

Its customers are companies who need a partner to assist them with the design, configuration and installation of SharePoint; or who are seeking a document and content management solution to enhance SharePoint or to work standalone.

Modcomp aims to support companies throughout the process, and to transfer skills across to the user company's team so that they can continue to support and enhance the products after the initial project is complete.

Recently one of its document management customers stated: "Modcomp was very flexible and responsive to our requirements from the outset. The team worked with us to interpret our brief, applying extensive knowledge and experience. In particular, Modcomp's consultants spent time with the people who were likely to use the system to understand exactly what features would be most useful. This ensured that they became truly engaged from the outset."

Services

Modcomp's consultants work with organisations to analyse business processes and design document-handling solutions which meet an identified business need. The consultants then work with the user company to configure and install the solutions.

Projects are managed using the Modcomp Project Management method which is designed to ensure systems are delivered in a timely and cost-effective way.

SharePoint

SharePoint is Microsoft's fastest-selling product. Windows SharePoint Services 2003 is bundled with Windows Server 2003 and Microsoft's Small Business Server product.

Microsoft Office SharePoint Server 2007 provides additional functionality, including business intelligence and records management.

SharePoint is an integrated suite of server applications that offers a single platform to manage intranet, extranet and website applications across an organisation, and is designed to be easy-to-use.

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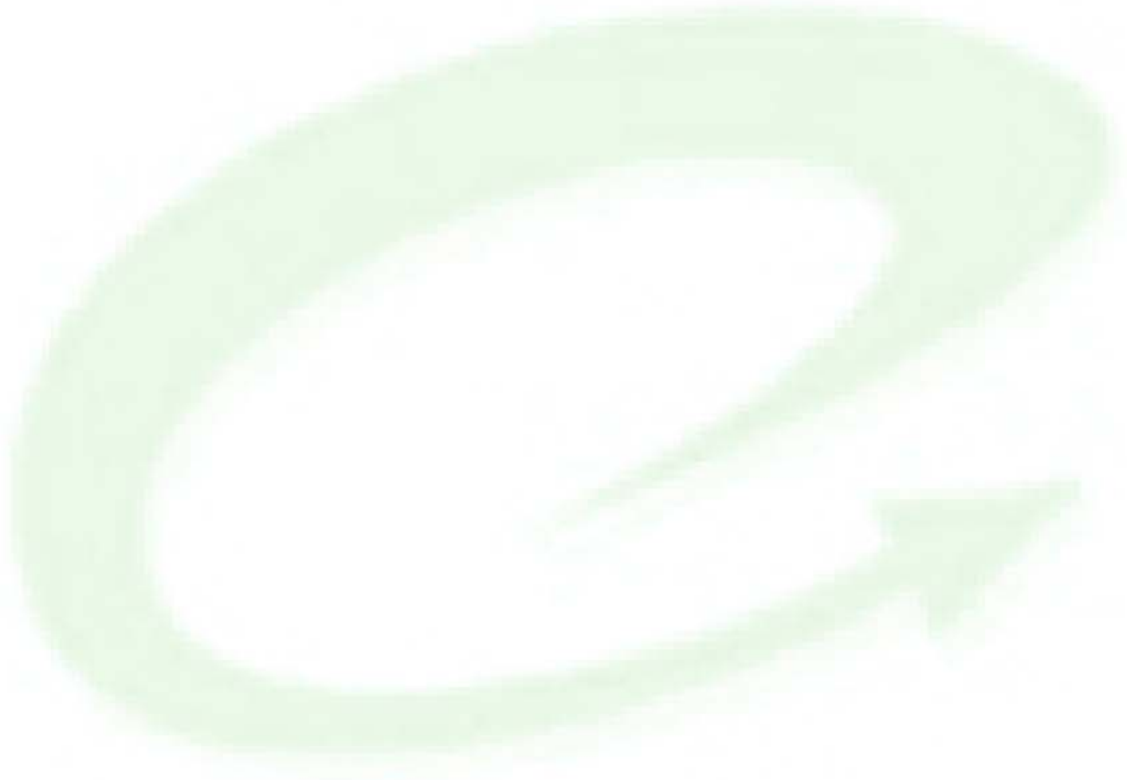
OnBase

Developed by Hyland Software, OnBase is a modular enterprise content management software system that integrates document management, business process management and records management in a single application.

It is used by over 8,000 organisations worldwide.

OnBase helps companies to automate business processes, reduce time and cost and improve efficiency through document imaging, content management, storage and retrieval.

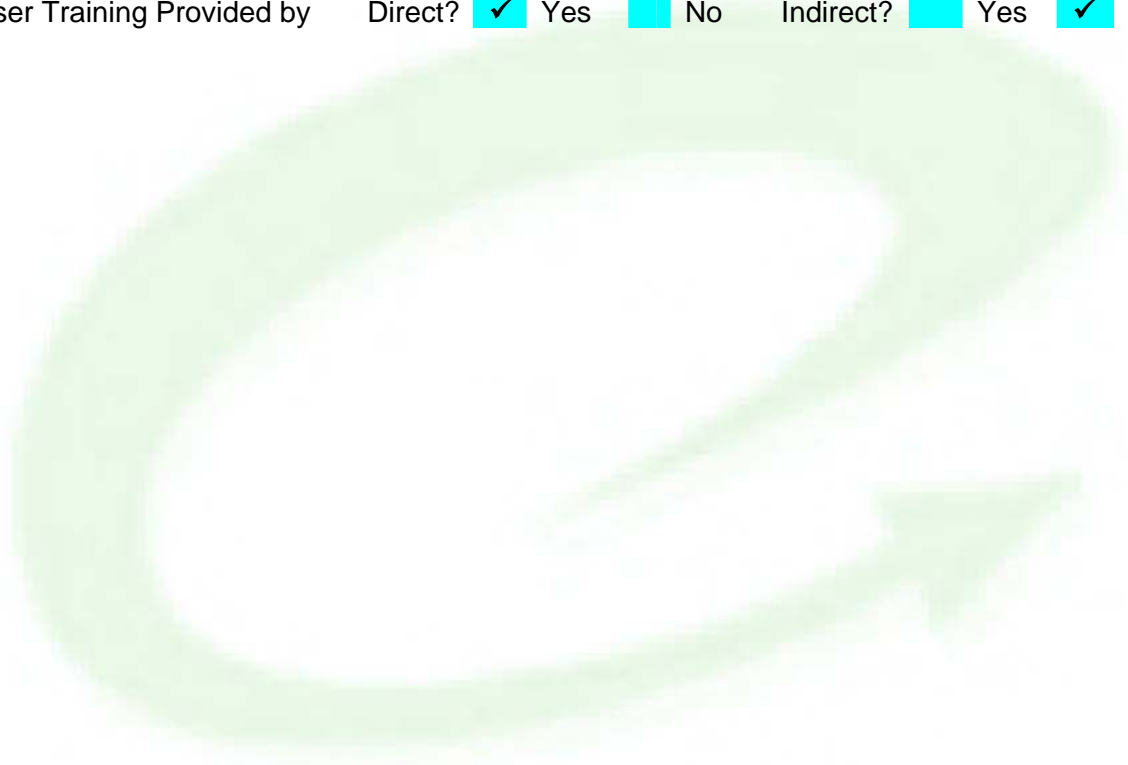
The software has built-in integration with SharePoint, as well as SAP, Oracle E-Business Suite and other leading back-office systems.



Company key data

Turnover (UK)	\$3m
Turnover (W)	\$76m
Profit Before Tax (UK)	N/A
Profit Before Tax (W)	\$4m
Number of Employees (UK)	15
Number of Employees (W)	250

Software Marketed (UK)	Direct?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Indirect?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
End User Support Provided by	Direct?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Indirect?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
End User Training Provided by	Direct?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Indirect?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No



Contact details

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Demo site address: www.modcomp.co.uk/document_management.htm

User Group Chairman/Contact Point: N/A

PRODUCT DATA

Product summary description

OnBase is a modular document management system which integrates with SharePoint, SAP, Oracle E-Business Suite and other ERP and accounting systems. It enables users to deploy solutions such as accounts payable and receivable automation, document retention policy support, CAD integration and e-mortgage support and email archiving.

Product technical data

Name	OnBase Enterprise Content Management
First installed (year)	1991
No. of UK sites/new sites last 12 months	500 plus – N/A
No. of World sites/new sites last 12 months	8,000 plus – N/A
Current version – date of release	v8.2 – October 2008

Target business size (by number of users)

<input checked="" type="checkbox"/> 0 – 10	<input checked="" type="checkbox"/> 51 – 100	<input checked="" type="checkbox"/> 500+
<input checked="" type="checkbox"/> 11 – 25	<input checked="" type="checkbox"/> 101 – 200	
<input checked="" type="checkbox"/> 26 - 50	<input checked="" type="checkbox"/> 201 - 500	

Typical pricing (£'000s)

<input checked="" type="checkbox"/> 0 – 10	<input checked="" type="checkbox"/> 51 – 100	<input type="checkbox"/> 500+
<input checked="" type="checkbox"/> 11 – 25	<input type="checkbox"/> 101 – 200	
<input checked="" type="checkbox"/> 26 - 50	<input type="checkbox"/> 201 - 500	

Available languages (in addition to English)

Most languages are supported – for more information please contact Modcomp

Product categories

- Business Process Modelling and Analysis
- Business Process Management (BPM)
- Calendars
- Collaborative Tools
- Computer Output to Laser Disk (COLD)
- Customer Communication Management (CCM)
- Document and Digital Imaging
- Document Composition
- Document Output
- Electronic Document and Records Management (EDRM)
- Electronic Forms Processing
- Email Management
- Enterprise Architecture
- Enterprise Content Management
- File Management
- Groupware Solutions
- Information Lifecycle Management
- Intelligent Document Management
- Intranet/Extranet
- Knowledge Management
- Messaging Solutions
- Newsgroup Management
- Records Management
- Scheduling
- Taxonomies/Indexing/Information Retrieval Tools
- Text and Web Mining
- Viewing and Markup Tools
- Web Content Management
- Web Discussion Systems
- Web, Video and Teleconferencing
- Workflow Automation

Key selection criteria

Other software functionality offered
Offered as a hosted option

Standards supported
XML, .NET, SOAP, HTML, J2EE

Web server standards supported to provide integration capabilities
SOAP and most other open web standards

Does product have its own business intelligence/analytical tools?
No

Does product support third-party business intelligence/analytical software?
No

Special application integration offered/integration tools supported
Yes

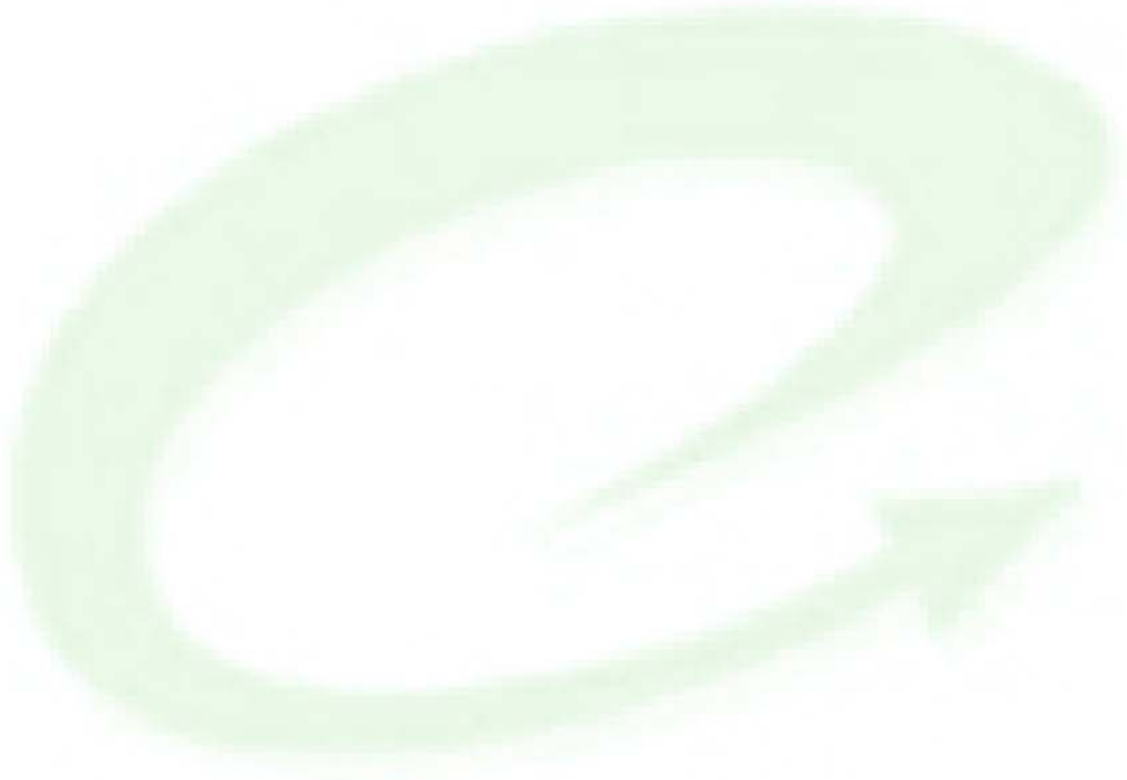


Operating systems supported

- AIX
- BlackBerry
- Citrix MetaFrame
- HP MPE/ix
- HP-UX
- IBM z/OS
- Linux
- Mac OS
- MVS
- Novell Netware
- OpenVMS
- OS/390 (MVS)
- OS/400
- Palm
- Proprietary
- Silicon Graphics IRIX
- Solaris/Sun OS
- Symbian
- Tandem/HP Non-Stop
- Tru64
- Unix
- VM
- VME
- Web-based
- Win32
- Windows 2000
- Windows 2003
- Windows CE/Windows Mobile
- Windows NT
- Windows Server 2000

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- ✓ Windows Server 2003
- ✓ Windows Server 2008
- ✓ Windows Vista
- ✓ Windows XP



Databases supported

- 4th Dimension
- Access
- ADABAS
- Adaptive
- Allbase SQL
- Alterian
- Amdahl
- Borland InterBase
- Btrieve/Pervasive PSQL
- CA-Datcom/IMS
- CA-IDMS
- CA-Ingres
- CA-Jasmine
- CA-RAMIS
- Caché
- Cincom Supra
- Clipper
- DataEase
- DB2
- dBase
- Easysoft
- FoxPro
- GemStone
- HP Allbase/SQL
- Informix
- InterBase 5
- Itasca ODBMS
- Kognitio WX2
- Matisse
- MS SQL Server
- MySQL

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- NCR Teradata
- Objectivity/DB
- ObjectStore
- Ontos
- OODBMS
- Oracle
- Oracle RDB
- Paradox
- Pervasive SQL 2000
- POET
- PostgreSQL
- Praxis
- Progress
- Proprietary
- R:Base 2000
- Rapid SQL
- Red Brick
- RPG/400
- SQLBase
- Sybase
- Tandem Non-Stop SQL
- Unicenter
- UniSQL
- Versant
- Vision
- Vision ODBC

Number of users

Minimum **1**
 Maximum **100,000**

Vertical markets

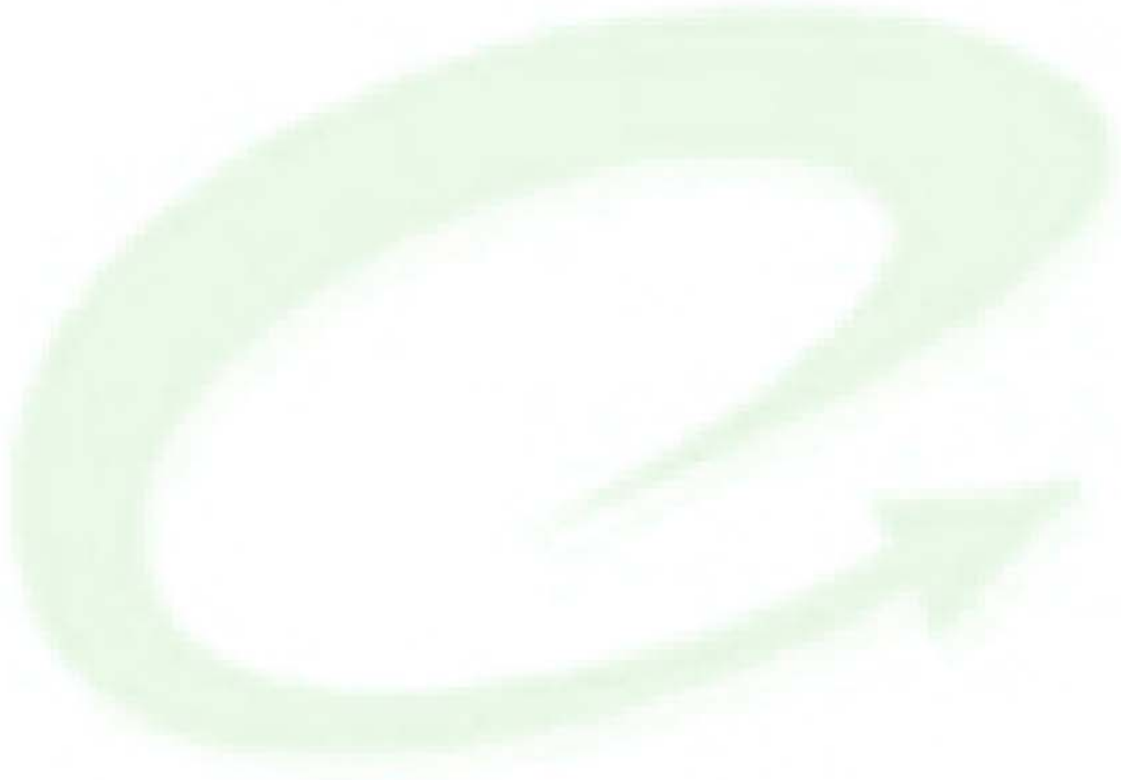
- ✓ Aerospace & Aviation
- ✓ Agriculture, Farming, Forestry & Fishing
- ✓ Automotive
- ✓ Banking, Insurance & Financial Services
- ✓ Business Services (accountancy, law, etc)
- ✓ Computers & High Technology
- ✓ Construction & Civil Engineering
- ✓ Consumer Packaged Goods
- ✓ Defence
- ✓ Distribution & Logistics
- ✓ Education
- ✓ Engineering & Scientific
- ✓ Food & Drink
- ✓ Government & Public Sector
- ✓ Healthcare & Medicine
- ✓ Hospitality & Travel
- ✓ Hotels & Catering
- ✓ HR/Employment
- ✓ Manufacturing Industries
- ✓ Media & Information Publishing
- ✓ Not-for-Profit Organisations
- ✓ Pharmaceutical & Life Sciences
- ✓ Real Estate (Property Management)
- ✓ Recreation & Leisure
- ✓ Retail & Wholesale
- ✓ Safety & Security
- ✓ Telecommunications
- ✓ Transportation, Shipping & Warehousing
- ✓ Utilities (Energy & Water, Oil & Gas)

SUPPORT

Implementation

Modcomp helps organisations to implement OnBase. A project usually starts with a requirements confirmation workshop. The workshop is designed to enable Modcomp to work through the business process to be automated, to confirm that OnBase can meet the requirements, and to allow Modcomp to model the process.

Modcomp will then provide a configured OnBase solution. Modcomp can also help with installation and training.



Training

Modcomp provides training for users onsite at the user company's premises.

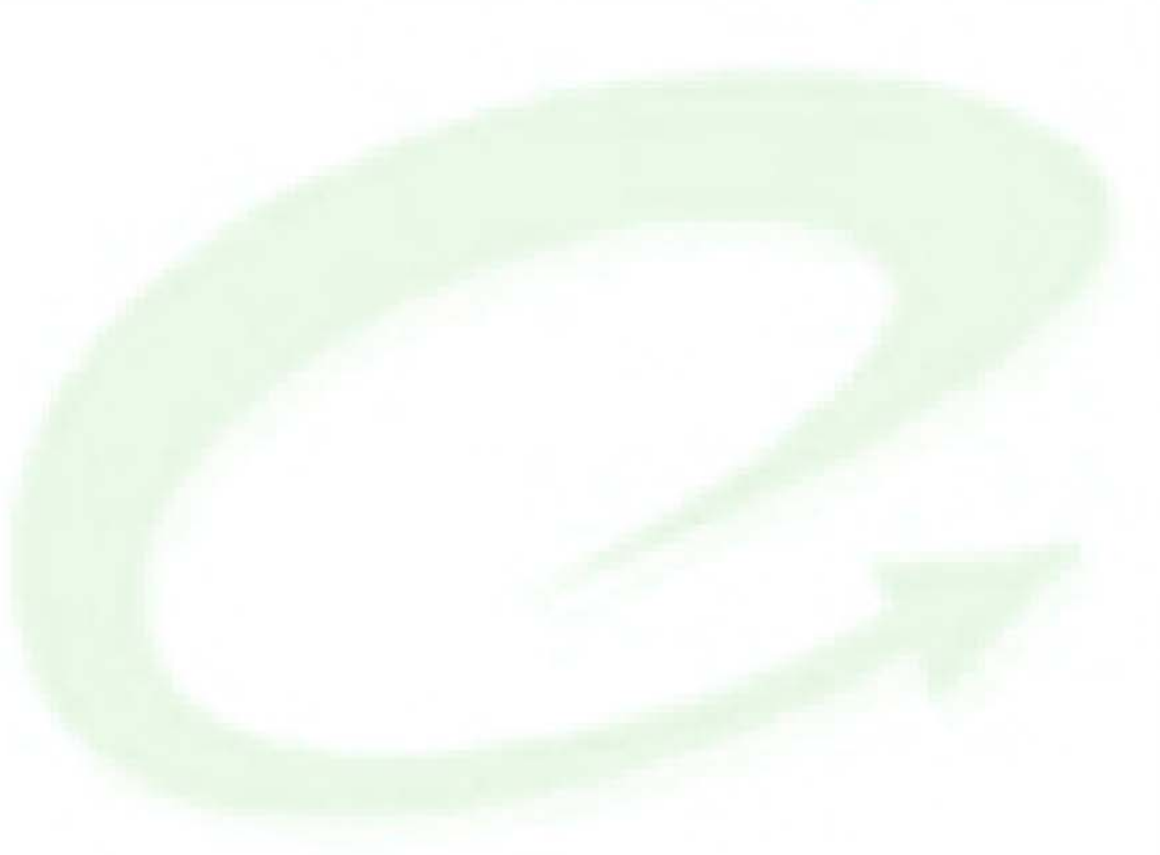
Alternatively, Hyland Software provides training courses at its premises in London and other UK cities.

There is also extensive product information available via the Hyland Software Partner Extranet.



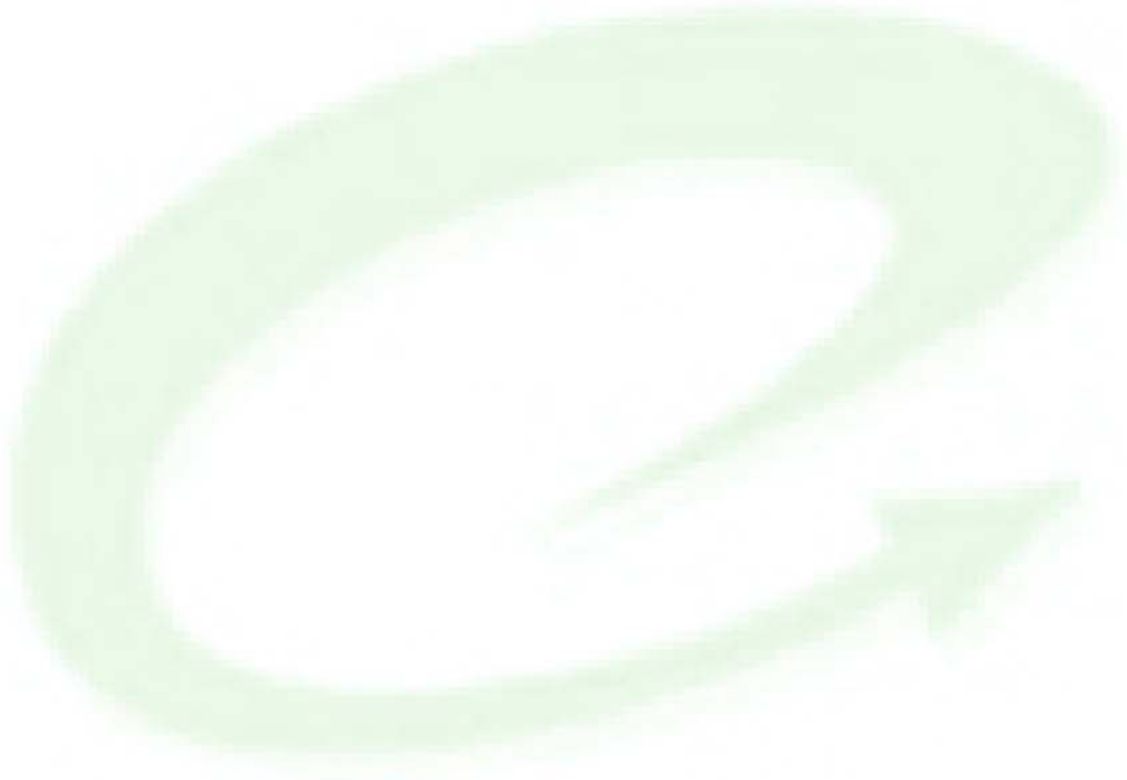
Software customisation

Modcomp specialises in the configuration of OnBase. It will model the business processes to be automated, then configure the relevant modules to address the business need.



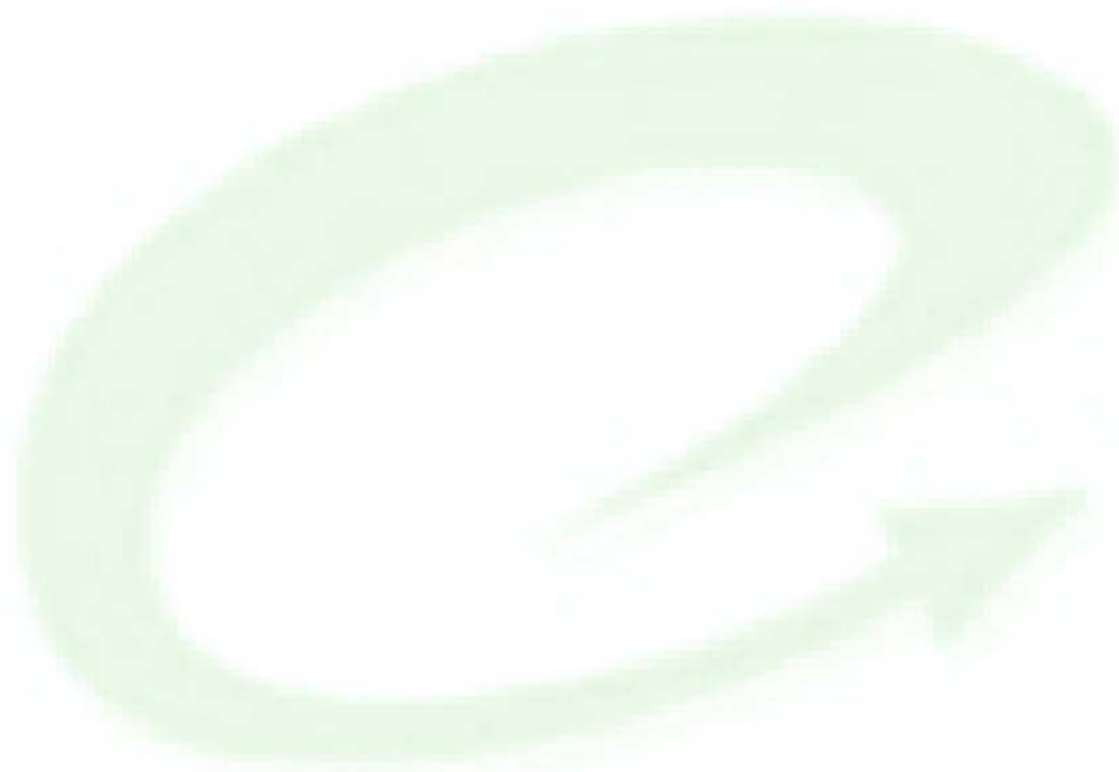
General information

Modcomp can advise on the use of OnBase Online – the hosted OnBase solution provided by Hyland Software.



CHANNEL PARTNER STRATEGY

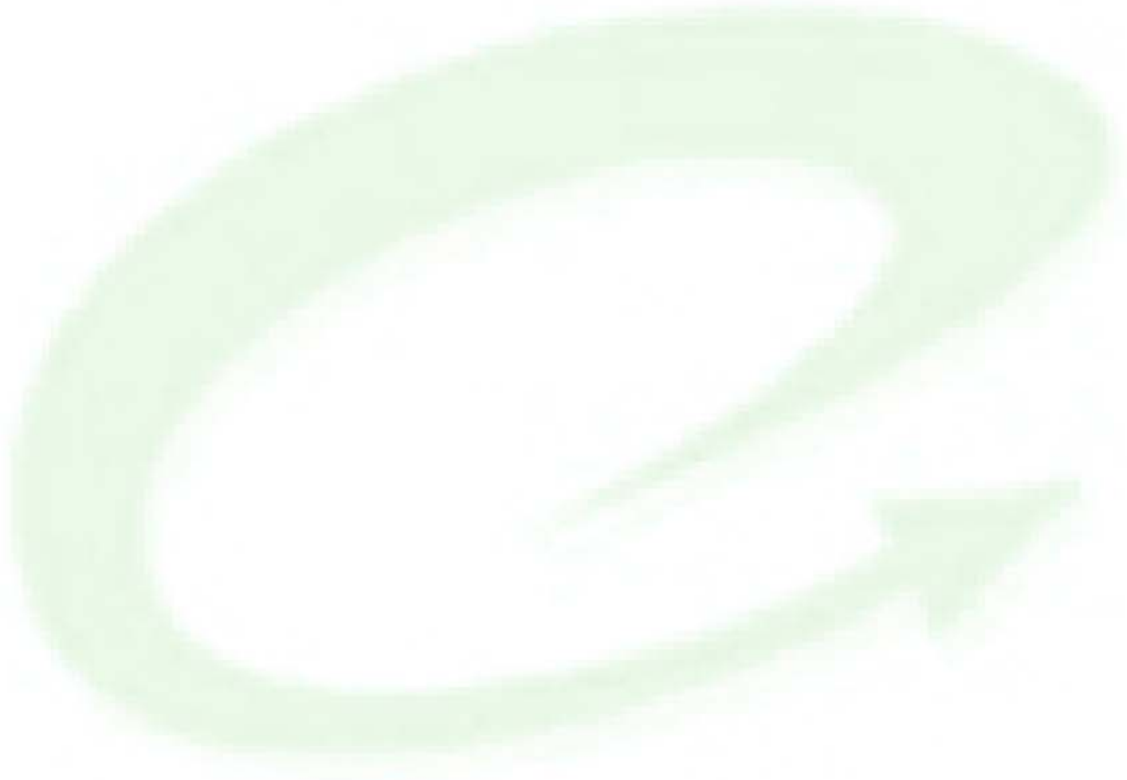
Modcomp works directly with end-user organisations.



ALLIANCE PARTNER STRATEGY

Modcomp has a number of alliance partners, as well as contracts with a number of senior associate consultants.

These independent experts have experience working for global consultancy practices. They can advise Modcomp users on the business and technical implications of the solutions discussed with Modcomp.



VENDOR MARKETING COLLATERAL

(NON AUDITED)

The Modcomp website at www.modcomp.co.uk contains extensive information about the products and services it offers. It also contains links to other third-party organisations.

